

**San Diego Humane Society is here to set you up for a lifetime of success with your adopted pet! Please review the important information below.**

## Adoption Guarantee

San Diego Humane Society is committed to helping you find the right match — and we offer an adoption guarantee! If your new pet isn't the right fit for your home or lifestyle, or if you are unable to provide them with necessary care, we will welcome them back (by appointment).

## Keeping Your New Pet Healthy

When you add a new pet to your family, you become their legal guardian. As a pet owner, you are responsible for keeping your animal safe and healthy — and for the financial cost of caring for them. Please note that:

- **Your new pet has been eating a diet generously provided by our partners at Purina.** We highly recommend continuing to feed your animal food from Purina. If you do switch to another brand of food, we recommend a slow transition to support your pet's digestive health.
- **Your pet may have been exposed to kennel cough (dogs) or upper respiratory infection (cats).** These illnesses are common in shelter environments. Symptoms include sneezing, mucus from the eyes/nose, cough (dogs) and oral lesions (cats). If your new pet shows these symptoms at home, please consult your own veterinarian.
- **Your new pet may have dental health needs.** Most pets adopted from shelters have some degree of dental disease and may need their teeth cleaned in the next 6-12 months. Your new pet's dental care — which may include cleaning, sedation or extractions — will be your responsibility.
- **Puppy heartworm testing.** If you adopted a puppy, they received a single dose of heartworm preventative at San Diego Humane Society. At 6 months of age, your puppy will be able to have a heartworm test. This test should be scheduled with your own veterinarian and will be your financial responsibility.

## Need help caring for your pets?

San Diego Humane Society offers services and resources to help people keep their pets during challenging times, including free supplemental pet food and supplies, behavior and training resources, access to low-cost veterinary care and more. Visit [sdhumane.org/supportservices](https://sdhumane.org/supportservices) to learn more.

**If you have questions or need to schedule an appointment to return your pet, call 619-299-7012.**

# Special Post-Adoption Offers



There are perks to adopting a pet from San Diego Humane Society! Review your special offers below.

## Schedule a Free Vet Exam

Adopters are eligible for one free vet exam! You have two options for redeeming this offer:

- **VCA:** Use the VCA flyer your Adoption Counselor provided to make an appointment at any VCA hospital listed on the back (valid for 14 days after adoption).
- **Veterinarian of your choice:** Use your "Free Vet Exam Certificate" to schedule an appointment with the veterinarian of your choice (valid for 7 days after adoption). Be sure to confirm that they will honor the certificate. For a list of participating veterinary practices, visit [sdhumane.org/vetexam](http://sdhumane.org/vetexam).

Be sure to bring your adoption records to your appointment!

## Activate 30 Days of Pet Insurance with MetLife

Pet insurance can help take the worry out of covering the unexpected veterinary costs. Our partners at MetLife Insurance offer adopters 30 days of pet insurance (accident/illness coverage) at no obligation to you. To redeem this offer, contact MetLife at 855-780-7387. You do not need to provide a credit card, and your trial will automatically end after 30 days.

## Register with Petco Love Lost

We partner with Petco Love Lost, a free pet facial recognition app, to help you find your pet faster if they ever go missing. Your pet's photo has already been uploaded to Petco Love Lost and linked to the email you provided at adoption! To complete your registration, visit [petcolovelost.org](http://petcolovelost.org) and follow the instructions. (Note: Your email is retained and used by Petco Love Lost solely for the purpose of keeping your pet protected if they are ever lost.)

## Receive Behavior and Training Support

Adopters receive a free one-hour post-adoption consultation with our expert trainers! Use this time to set your pet up for success or troubleshoot a behavior issue. To make an appointment, visit [sdhumane.org/training](http://sdhumane.org/training) and complete the electronic form ("Schedule a Post Adoption Consult"). If you cannot access the online form, please call 619-299-7012 ext. 2244 and leave a message.

We also offer training classes for dogs and cats, a free Behavior Helpline, an online training resource library, and a Behavior & Training video playlist on our YouTube channel. To learn more, visit [sdhumane.org/behavior](http://sdhumane.org/behavior).

Thank you to our partners!

